

# Exhibit B

TINA

1999

117

CODE: A01 | LOCATION: SFC | MONTH: NOV | REPORTING PERIOD: FROM 12 TO 12

DEBIT ITEMS	AMOUNT	CREDIT ITEMS	AMOUNT
1 GROSS ARROW 1A AGENT	7,116.00 7,116.00	44 SPOILED ARROW 44C REVERS-PSRE	430.00 430.00
11 USA RAIL ISSUANCES	1,495.00	47 EXCHANGED TKT'S 47A ARROW	286.50 286.50
22 PARCL/STOR CHARGES 22A PARCL CMK IN	12.00 12.00	50 TICKET REFUNDS 50A ARROW CC (PSR3)	104.00 104.00
34 CC REVERSAL	115.00	52 TRANSPORTN CREDITS	228.00
		53 MARC (B&O) TICKETS 59B SERVICE VOUCHER	320.00 320.00
		61 MANUAL CC CHARGES	104.00
		63 AUTO DEBIT CARD	65.00
		65 TRAVEL AGENCY EXCH 65B TRL AGT MAN EX	370.00 370.00
		66 ADV PAY HON/REF	1,096.00
		71 AUTO CREDIT CARDS	1,970.00
		83 CASH/REDEEM/PTB 83A CASH 83B CHECKS	3,827.50 3,767.50 60.00
SUB TOTAL	8,738.00	SUB TOTAL	8,721.00
STATION OVERAGE	0.00	STATION SHORTAGE	17.00
TOTAL DEBITS	\$ 8,738.00	TOTAL CREDITS	\$ 8,738.00

#### CASH RECONCILIATION

OPENING AMOUNT	CLOSING AMOUNT
WORKING FUND	WORKING FUND
1,000.00	1,000.00
EXCESS CASH	EXCESS CASH
1,260.00	3,827.50
CASH RECEIPTS	BANK DEPOSITS
3,827.50	1,260.00
TOTAL CASH	TOTAL CASH
6,087.50	6,087.50

*003	3165568168288	0.00	3934	12
*004	3165568168296	17.00	5568	12
*005	3165568168304	10.00	5568	12
*006	3165568334625	375.00	5568	12

LINE: 47A ARROW

TOTAL ITEMS: 005 LEDGER TOTAL: 205.50 PUBID DAY

*001	3153428332187	42.00	5568	12
*002	3153428332195	42.00	5568	12
*003	3153428332223	55.00	5568	12
*004	3153428332211	55.00	5568	12
*005	3157693084026	12.50	5568	12

LINE: 50A ARROW CC (PSR3)

TOTAL ITEMS: 010 LEDGER TOTAL: 104.00 PUBID DAY

*001	3124488272787	36.00	5568	12
*002	3124488272795	0.00	5568	12
*003	3124488272803	0.00	5568	12
*004	3124488272811	0.00	5568	12
*005	3163934401129	28.00	5568	12
*006	3163934401137	28.00	5568	12
*007	3166135098313	12.00	3934	12
*008	3166135098321	0.00	3934	12
*009	3166135098339	0.00	3934	12
*010	3166135098347	0.00	3934	12

LINE: 52 TRANSPORTN CRDTS

TOTAL ITEMS: 001 LEDGER TOTAL: 228.00 PUBID DAY

*001		228.00	3934	12
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LINE: 59B SERVICE VOUCHERS

TOTAL ITEMS: 002 LEDGER TOTAL: 320.00 PUBID DAY

*001	855428200377111	170.00	3934	12
*002	855428200377122	150.00	3934	12

LINE: 61 MANUAL CC CHARGES

TOTAL ITEMS: 001 LEDGER TOTAL: 104.00 PUBID DAY

*001	1493731	104.00	5568	12
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LINE: 65B TRVL AGT MAN EXCH

## Service Voucher

Station/Location or  
On-board Train # NYC Origin  
Date: 7/1/08

Customer Name: [Redacted]

Ticket Number: [Redacted]



"People Serving People"

*Amtrak apologizes for not meeting your service expectations. Please accept this voucher as a gesture of our goodwill. We welcome the opportunity to serve you again.*

*This voucher entitles you to \$100.00 toward future travel on Amtrak.*

*[Signature]*  
Authorizing Signature

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CONDITIONS OF USE

1. Vouchers may be exchanged at any Amtrak Ticket Office or Amtrak approved travel agency for transportation on Amtrak operated trains.
2. Credit value in excess of the ticket cost is forfeited by the bearer.
3. Vouchers are not refundable or convertible.
4. Not valid on multirides, tours or interline tickets.
5. Bearer must print name/address and endorse below.
6. Valid for one year from date of issue.

**ARC REPORTING PROCEDURES**

1. Treat as Type B Voucher.
2. Complete a REN.
3. Enter the voucher number in the area designated for "Old Ticket Number" on the REN. Place REN on top of Auditor's Coupon.
4. Place voucher behind Auditor's Coupon.
5. Refer to Industry Agents' Handbook, Section 6.0 for details.

**AMTRAK REPORTING PROCEDURE**

1. Create PNR. Include service voucher number and amount in "5RMK" field.
2. Collect and validate voucher with die stamp.
3. Ticket PNR using "SV" FOP plus applicable FOP for any remaining balance.
4. Report on line 59 of station sales report.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Accepted for partial/full payment:

Ticket No.: \_\_\_\_\_

Ticket Value: \$ \_\_\_\_\_

Ticketing Location: \_\_\_\_\_

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3000

29 & 91 only



CLERK: L. CRAYTON III		RAK STATION SALES REPORT V5.20N PRINTED: 12/04/00	
CODE: A01   LOCATION: SFC   MONTH: DEC   REPORTING PERIOD: FROM 03 TO 03			
DEBIT ITEMS		AMOUNT   CREDIT ITEMS	
1 GROSS ARROW	4,098.75	1 44 SPOILED ARROW	133.00
1A AGENT	4,098.75	1 44B REVERS-PSR1	98.00
		1 44C REVERS-PSR2	35.00
11 USA RAIL ISSUANCES	650.00	1 47 EXCHANGED TKTS	132.50
11A AUTO USA RAI	650.00	1 47A ARROW	132.50
21 PREPAID EXCESS/TRAN	30.00	1 59 MARC (B&O) TICKETS	685.00
21B MON BAG SALE	30.00	1 59B SERVICE VOUCHER	685.00
22 PARCL/STDR CHARGES	4.50	1 66 ADV PAY HON/REF	751.00
22A PARCL CHK IN	4.50		
34 CC REVERSAL	35.00	1 71 AUTO CREDIT CARDS	1,041.25
		1 83 CASH RECEIPTS	2,040.00
		1 83A CASH	2,040.00
SUB TOTAL ----->	4,818.25	SUB TOTAL ----->	4,782.75
STATION OVERAGE	0.00	STATION SHORTAGE	35.50
TOTAL DEBITS	\$ 4,818.25	TOTAL CREDITS	\$ 4,818.25

*004	3375902200222	0.00	5568	03
*005	3382540144929	0.00	2540	03
*006	3382540144937	33.50	2540	03
*007	3382540144945	30.00	2540	03
*008	3382540144952	0.00	2540	03
*009	3385678117500	30.00	5568	03
*010	3385678117518	0.00	5568	03

## LINE: 598 SERVICE VOUCHERS

TOTAL ITEMS:	002	LEDGER TOTAL:	665.00	PUBID	DAY
*001	855428200379535	385.00	2228	03	
*002	855428200379561	300.00	2228	03	

## INITIAL PARCEL CHECK CHARGES DATA (22A)

TABS (003) X SERVICE CHG ( 1.51 ) = 4.50

## ----- VOLUME REPORT -----

## Debit Items:

1 GROSS ARROW	249
1A AGENT	249
11 USA RAIL ISSUANCES	2
11A AUTO USA RAIL	2
21 PREPAID EXCESS/TRAN	2
21B MAN BAG SALES	2
22 PARCL/STOR CHARGES	3
22A PARCL CHK INIT	3
34 CC REVERSAL	3

## Credit Items:

44 SPOILED ARROW	19
44B REVERS-PBR1	16
44C REVERS-PBR2	3
47 EXCHANGED TKTS	10
47A ARROW	10
59 MARC (B&O) TICKETS	2
59B SERVICE VOUCHERS	2
66 ADV PAY HON/REF	38
71 AUTO CREDIT CARDS	65

----- END OF VOLUME REPORT -----

### Service Voucher

Station Location or  Origin  
On-board Train #  Date:

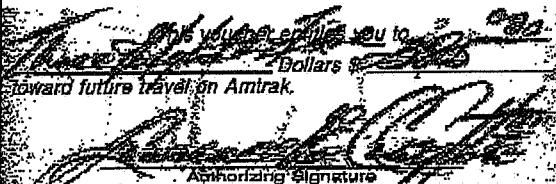
Customer Name:

Ticket Number:



"People Serving People"

*Amtrak apologizes for not meeting your service expectations. Please accept this voucher as a gesture of our goodwill. We welcome the opportunity to serve you again.*



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## CONDITIONS OF USE

1. Vouchers may be exchanged at any Amtrak Ticket Office or Amtrak approved travel agency for transportation on Amtrak operated trains.
2. Credit value in excess of the ticket cost is forfeited by the bearer.
3. Vouchers are not refundable or convertible.
4. Not valid on multirides, tours or interline tickets.
5. Bearer must print name/address and endorse below.
6. Valid for one year from date of issue.

## ARC REPORTING PROCEDURES

1. Treat as Type B Voucher.
2. Complete a REN.
3. Enter the voucher number in the area designated for "Old Ticket Number" on the REN. Place REN on top of Auditor's Coupon.
4. Place voucher behind Auditor's Coupon.
5. Refer to Industry Agents' Handbook, Section 6.0 for details.

## AMTRAK REPORTING PROCEDURE

1. Create PNR. include service voucher number and amount in "6RMK" field.
2. Collect and validate voucher with die stamp.
3. Ticket PNR using "SV" FOP plus applicable FOP for any remaining balance.
4. Report on line 59 of station sales report.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Accepted for partial/full payment:

Ticket No.: \_\_\_\_\_

Ticket Value: \$ \_\_\_\_\_

Ticketing Location: \_\_\_\_\_

535

5380

CLERK: L. CRAYTON III		RAK STATION SALES REPORT V4.00	PRINTED: 02/09/00
CODE: A01   LOCATION: SFC   MONTH: FEB   REPORTING PERIOD: FROM 07 TO 07			
DEBIT ITEMS	AMOUNT	CREDIT ITEMS	AMOUNT
1 GROSS ARROW	3,843.00	44 SPOILED ARROW	104.50
1A AGENT	3,843.00	44A NON-CC TKT\$	16.00
		44C REVERS-PSR2	88.50
21 PREPAID EXCESS/TRAN	15.00	47 EXCHANGED TKT\$	195.00
22 PARCL/STOR CHARGES	12.00	47A ARROW	195.00
22A PARCL CHK IN	12.00		
23 EXCESS VALUATION	9.00	50 TICKET REFUNDS	456.00
		50C MANUAL	456.00
26 SVC/NON-CNC CHARGES	90.00	59 MARC (B&O) TICKETS	250.00
26D NON-CNC PSR4	90.00	59B SERVICE VOUCHER	250.00
34 CC REVERSAL	366.00	Kicked Out	
Kicked Out Re-done 2/8/00 Per Credit Sales		61 MANUAL CC CHARGES	12.00
		63 AUTO DEBIT CARD	12.00
		66 ADV PAY HON/REF	504.50
		71 AUTO CREDIT CARDS	1,282.50
		83 CASH RECEIPTS	1,509.00

#001 0330422091554

456.00 5568 07 ADDED

LINE: 598 SERVICE VOUCHERS			
TOTAL ITEMS: 001	LEDGER TOTAL:	250.00	PUBID DAY
*001 855428200377424		250.00	5568 07

LINE: 61 MANUAL CC CHARGES			
TOTAL ITEMS: 001	LEDGER TOTAL:	12.00	PUBID DAY
*001 1493891		12.00	4725 07

**INITIAL PARCEL CHECK CHARGES DATA (22A)**

TAGS (008) X SERVICE CHG ( 3.00 ) =	12.00
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LINE: 83B CHECKS			
TOTAL ITEMS: 001	LEDGER TOTAL:	116.00	PUBID DAY
001 21520555		116.00	5568 07

**VOLUME REPORT****Debit Items:**

1 GROSS ARROW	251
1A AGENT	251
21 PREPAID EXCESS/TRAN	1
22 PARCL/STOR CHARGES	8
22A PARCL CHK INIT	8
23 EXCESS VALUATION	1
26 SVC/NON-CNC CHARGES	1
26D NON-CNC PSR4	1
34 CC REVERSAL	16

**Credit Items:**

44 SPOILED ARROW	10
44A NON-CC TKT\$	2
44C REVERS-PSR2	8
47 EXCHANGED TKT\$	8
47A ARROW	8
50 TICKET REFUNDS	1
50C MANUAL	1
59 MARC (B&O) TICKETS	1
598 SERVICE VOUCHERS	1
61 MANUAL CC CHARGES	1
63 AUTO DEBIT CARD	2

## Service Voucher

Station Location or  
On-board Train # NYC Origin  
Date: 7/29/08

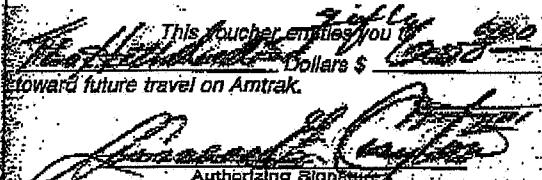
Customer Name: Christopher J. Melville

Ticket Number: 20100000000000000000



Amtrak apologizes for not meeting your service expectations. Please accept this voucher as a gesture of our goodwill. We welcome the opportunity to serve you again.

This voucher entitles you to \$100.00 Dollars \$ toward future travel on Amtrak.

  
Authorizing Signature

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1. Vouchers may be exchanged at any Amtrak Ticket Office or Amtrak approved travel agency for transportation on Amtrak operated trains.
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#### ARC REPORTING PROCEDURES

1. Treat as Type B Voucher.
2. Complete a REN.
3. Enter the voucher number in the area designated for "Old Ticket Number" on the REN. Place REN on top of Auditor's Coupon.
4. Place voucher behind Auditor's Coupon.
5. Refer to Industry Agents' Handbook, Section 8.0 for details.

#### AMTRAK REPORTING PROCEDURE

1. Create PNR. Include service voucher number and amount in "SRMK" field.
2. Collect and validate voucher with die stamp.
3. Ticket PNR using "SV" FOP plus applicable FOP for any remaining balance.
4. Report on line 59 of station sales report.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Accepted for partial/full payment:

Ticket No.: \_\_\_\_\_

Ticket Value: \$ \_\_\_\_\_

Ticketing Location: \_\_\_\_\_

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